

Update on North Yorkshire Catering and Cleaning services in the current lockdown

PLEASE NOTE: THIS UPDATE SPECIFICALLY APPLIES TO THOSE SCHOOLS WHO ARE RECEIVING THEIR CLEANING OR CATERING SERVICES FROM NORTH YORKSHIRE COUNTY COUNCIL

Dear Headteacher, further to Government's decision to close down schools, we are aware that some schools will continue to remain open to the children of key workers and vulnerable children. Where you are open, we are committed to continuing to provide you with a high quality service that can support your school environment. Our intentions are as follows:

Additional requirements in cleaning or catering

If the continuing impact of the pandemic results in any changes being required to either cleaning or catering provision, then there may be an additional cost. Schools will need to speak with their area management team as soon as possible, so we can discuss, at an individual level, the best solution to the challenges they are facing. These may include:

- Extending meal times
- Additional locations being used for food consumption
- Additional cleaning requirements

Changes to catering

Where pupils are in school, we will endeavour to provide a hot meal service for those children.

- Due to reduced numbers in meals however, menu choices may need to be altered. If you have questions around this, your area management team will be able to discuss these changes in detail.
- If meals are required for children who are unable to attend schools, then you may wish to use vouchers to provide meals to children.
- Alternatively, we can offer packed lunch options. Area management teams will be able to discuss the cost and logistical requirements of these options in detail.
- If this food parcel/packed lunch service is required, then we will require schools to be responsible for:
 - Arranging for the collection or delivery of meals and communicating this to their on-site catering staff.
 - Providing the full special diet and allergy information for the child receiving the food package or food parcel via an up-to-date and signed SD1 Form so that we can ensure the food is appropriate for them.
 - Providing a daily signed copy of a dispersed feeding agreement as once food is handed over to the person receiving the food, the food becomes the responsibility of that person and NYCC Facilities Management takes no further responsibility.

Changes to cleaning

As we expect schools to still be in use, our intention is to continue to provide our cleaning service as previously communicated. In the event that your school is closed, our intention would be to use this opportunity to perform a deep clean of your school and ensure it is ready for re-opening.

Risk Assessments

As previously communicated, risk assessments are in place for catering and cleaning and use of appropriate PPE is in place. These are available through SLA online and on request.